

The Rt Hon Sir John Hayes CBE MP
House of Commons
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26th July 2022

Dear Sir John,

Thank you for your correspondence on behalf of your constituents, with their views on bus services.

With reference to the Spalding into town service, we at Lincolnshire County Council recognise how important this service is to residents of Spalding; as such we are due to invest significantly towards this route from September 2022 with a view to improving the current offer available to residents. The aim is to stabilise the current route for the next two years, to aid its growth and provide an enhanced level of service starting earlier and finishing later. The new route will run from 07:00 until 17:30 and will now include serving Springfields, Pinchbeck Morrisons and the new Holland Park development to cover as much of the town as possible.

With regards to digital signage, we agree with you that this would most definitely improve the service, however, it does come at a significant cost which at present Lincolnshire County Council does not have in its budget and is unlikely to in the near future. Any such undertaking of digital signage at roadside would need to be county wide and would require significant external funding. We are currently undertaking a full asset review on the county's bus shelters and stops that will result in a series of recommendations about how the future of public transport infrastructure needs to look; we will include your feedback on potential digitisation as part of this process.

Finally, the bus station in Spalding is owned and maintained by South Holland District Council and, therefore, we will pass on your suggestions for them to look into.

Yours sincerely,

Nicole Hilton
Assistant Director - Communities
Lincolnshire County Council